

MARSTM QUARTZ

**CARE &
MAINTENANCE
GUIDE**

In this guide you will find recommendations to keep your surface clean.

by Hilltop Surfaces
www.hilltopsurfaces.com

Keeping Your Surface Clean & Safe

MARS Quartz is a low maintenance, stain resistant material, known for its strength and durability. Due to its low porosity and low absorption features, it does not maintain moisture or require regular sealing or other treatments. Its versatility allows for a variety of applications including countertops, and walls.

In this guide you will find recommendations to keep your surface clean and avoid any damage from food, heat or other substances.

EVERYDAY CLEANING

For everyday cleaning of your quartz surface, a soft cloth, a small amount of non-abrasive soap and water is usually enough. Prolonged exposure to some substances can damage your surface and cause discoloration or etching; therefore always try to clean any spills as soon as possible and avoid leaving cleaning solution on for an extended period.

For everyday cleaning, we recommend:

- A few drops of mild non-abrasive soap and water
- Stain Proof Daily Countertop Cleaner
- Weiman Quartz Clean & Shine



Keeping Your Surface Clean & Safe



DO

- Wipe any spills that may occur as soon as possible using water and a cloth.
- To reanimate dry stains use warm water and let it sit before wiping.
- Use mild non-abrasive soap or a mild cleaner, if necessary.
- Use large, circular motions with little pressure to clean the spot and surrounding area.
- Test cleaning solutions on a small, inconspicuous area first for any adverse reaction.
- Rinse with just water after applying any cleaning agents and make sure your surface is completely dry after cleaning.
- Always use cutting boards and trivets.

DON'T

- Scrub. Instead, use a soft cloth or a sponge to wipe your surface. Avoid abrasive pads to prevent scratches and dull spots.
- Over apply pressure. Use only the natural weight of your hand to avoid overworking your surface.
- Contact with sharp objects. Always use cutting boards to prevent damaging your surface.
- Long exposure to chemicals. Immediately wipe off any chemical to avoid any damage like discoloration or chemical patina.
- Exposure to high heat. While MARS Quartz is heat resistant, exposure to high heat for longer periods can cause damage. Always use a trivet or pad before placing hot objects on your surface.
- Natural stone cleaners. MARS Quartz is an engineered material, designed to optimize the properties of natural stone like aesthetics and durability. However; it does not have the same chemical composition or porosity as natural stone like marble and granite, therefore the cleaners designed for natural stone will have adverse effects on engineered surfaces.



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COMMON SUBSTANCES

FOOD COLOURING

Including: Wine, Mustard, Tea, Coffee, & Spices.

Level 1: A few drops of a mild non-abrasive soap and warm water.

Level 2: Equal parts rubbing alcohol and water.

Level 3: Prepare a solution of 2/3 water and 1/3 bleach, soak a cloth in this solution, then leave on top of the stain for a few minutes. Re-do if necessary, but do not leave on for an extended period.

Level 4: Hydrogen peroxide cleaner.

HARDWATER

Level 1: Equal parts water and white vinegar. Apply and allow it to sit for a few minutes, then rinse and dry.

Level 2: Baking soda and warm water. Gently scrub the affected area with the paste using a soft cloth, rinse and dry.

GREASY SUBSTANCES AND OILS

Avocado, Butter, Canola, Olive, and others.

Level 1: A few drops of diluted mild non-abrasive soap and warm water.

Level 2: Alcohol-based cleaner or equal parts rubbing alcohol and water.

INK

Water based markers and paint-transfer marks

Level 1: Rubbing alcohol directly on the spot. Wipe with a damp cloth and wipe it dry.

Level 2: Prepare a solution of 2/3 water and 1/3 bleach, soak a cloth in this solution, then leave on top of the stain for a few minutes. Re-do the same if necessary, but do not leave on for an extended period.

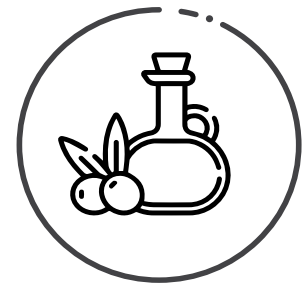
COSMETICS

Makeup, creams, etc.

Level 1: A few drops of a diluted mild non-abrasive soap and warm water.

Level 2: Hydrogen peroxide cleaner.

Level 3: Rubbing alcohol directly on spot. Wipe with damp cloth and dry it.



- Remember to rub gently, rinse with just water after applying any cleaning agents and make sure your surface is completely dry after cleaning.

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METAL SCUFFS

Level 1: Rub a white plastic eraser on the spot until the mark is gone. Wipe with damp cloth and dry it.

Level 2: Use alcohol-based cleaner.



RUST STAINS

Place a cloth on top of the stain, apply oxalic and citric acid cleaners such as Bar Keepers Friend More Spray+Foam Cleaner and leave for a few minutes. Wipe with damp cloth and re-do if necessary, but do not leave on for an extended period. After the stain is gone, clean the spot with a few drops of a diluted mild non-abrasive soap and warm water.

BLOOD

Hydrogen peroxide cleaner. Wipe with a damp cloth and dry the spot.

CANDLE WAX

Level 1: Apply rubbing alcohol. Wipe with damp cloth and dry it.

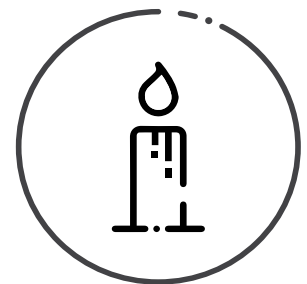
Level 2: Use Alcohol based cleaner. Wipe with damp cloth and dry the spot.

SOAP

Level 1: Wipe stained area with a damp cloth, rinse cloth and repeat.

Level 2: Alcohol-based cleaner. Wipe with damp cloth and dry it.

- Remember to rub gently, rinse with just water after applying any cleaning agents and make sure your surface is completely dry after cleaning.



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SILICONE

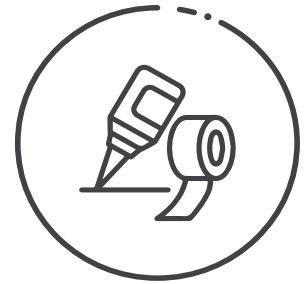
Level 1: Use rubbing alcohol. Wipe with damp cloth and dry the spot.

Level 2: Apply silicone sealant remover.

ADHESIVES

Level 1: Try adhesive remover.

Level 2: Use Rubbing alcohol directly on the spot. Wipe with damp cloth and dry it.



- Remember to rub gently, rinse with just water after applying any cleaning agents and make sure your surface is completely dry after cleaning.



Quartz Beauty within Reach



Quartz Crafted for Value and Style



The Essence of Refinement

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